

## **Notice to KBC account holders who have not yet closed and/or removed all funds from their KBC current account**

In August 2023 you received a communication from Bank of Ireland (the **BOI Letter**) letting you know that, if you do not take action and reclaim from KBC any residual credit balance in your KBC account before the 3<sup>rd</sup> November 2023 your funds will transfer to a centralised Bank of Ireland account for you to reclaim.

The BOI Letter referred to in the paragraph above also provided you with copies of Bank of Ireland's Data Privacy Notice (**DPN**), Terms of Business (**TOB**) and Deposit Guarantee Scheme Depositor Information Sheet. It also explained that a new DPN would be in place from 6 November 2023 and highlighted what the changes would be between the existing DPN (a copy of which was provided to you in the BOI Letter) and the new one due to come into effect on 6 November.

### **Why is this notice relevant to me?**

The purpose of this notice is to let you know that, due to internal systems issues, the date on which the new DPN will apply is no longer 6 November 2023. Instead the updated DPN will be effective from 8 February 2024. In the mean-time the DPN which was sent to you previously with the BOI Letter continues to apply.

### **What do I need to do?**

There is no action you need to take in relation to the Bank's DPN. The new DPN will come into effect on 8 February 2024 and until then the DPN which was sent to you previously with the BOI Letter continues to apply.

Yours Sincerely

Denise Rankin  
Head of Everyday Banking Spending  
Retail Ireland