

Covid-19 and Insurance

One Year On



April 2021

A lot has happened in the last year since COVID-19 arrived on our shores and we're learning more about this pandemic every day.

It's great to see the progress with the vaccine rollout and with a year's understanding of this virus we're happy to let customers know that we're operating as usual. We're the first company in the Irish market to remove measures introduced by insurers in April 2020 when Covid-19 hit.

If you're looking to take out personal cover such as mortgage protection or cover for your family, we're assessing applications as we did before Covid-19. If your application for personal cover was postponed earlier in the pandemic because you had a serious underlying medical condition that put you at increased risk were you to get Covid-19, it's worth talking to your Financial Advisor again as you may be successful in getting cover now.

For existing Bank of Ireland Life customers:

We want to assure our customers that Covid-19 doesn't affect the cover you have, the payments you make, or your ability to claim. And while Covid-19 is not one of the illnesses explicitly named in your specified illness policy, it doesn't impact your ability to claim for serious illness benefit if you meet the definitions in your plan.

For new customers looking to take out protection cover:

We're operating as usual for all personal cover and look forward to looking after your needs. This includes life cover, specified illness cover and income protection cover.

For all your Covid-19 questions answered, simply [click here](#).

And if you need any further information, please contact your Wealth Advisor, or you can call us on 01-5239813 and we'll be happy to help.

Life assurance and pension products are provided by New Ireland Assurance Company plc trading as Bank of Ireland Life. New Ireland Assurance Company plc trading as Bank of Ireland Life is regulated by the Central Bank of Ireland. Member of Bank of Ireland Group. Advice on Bank of Ireland Life products is provided by Bank of Ireland. Bank of Ireland trading as Bank of Ireland Insurance & Investments, Insurance & Investments, Bank of Ireland Private or Private, is regulated by the Central Bank of Ireland. Bank of Ireland is a tied agent of New Ireland Assurance Company plc for life assurance and pensions business. Member of Bank of Ireland Group. Bank of Ireland is regulated by the Central Bank of Ireland.